

Find The Golden Ticket — Frequently Asked Questions

1. What is the Find The Golden Ticket Contest?

It is a contest by Star Media Group Berhad where participants can collect entries by finding and scanning Golden Tickets in physical copies of *The Star* newspaper for a chance to win real gold and Petronas Gift Cards.

2. When is the contest period?

The contest runs from **5 October 2026, 12:00am** to **15 November 2026, 11:59pm**, over six weekly cycles.

3. Who is eligible to participate?

The contest is open to Malaysian or Non-Malaysian residents aged **18 and above** at the time of entry. Employees of Star Media Group Berhad and its subsidiaries, including permanent, temporary and contract employees, are not eligible.

4. How do I participate?

Register once at stargoldenticket.thestar.com.my. Find the daily Golden Ticket in *The Star* newspaper, write your Full Name and NRIC/Passport number in pen directly on the ticket, scan the QR code, and upload a clear photo of the completed ticket.

5. Can I use a digital copy (ePaper) or complimentary newspaper copies?

No. Participation is strictly limited to physical paid copies of *The Star* newspaper. ePaper and complimentary copies are invalid.

6. How do I collect contest entries?

Find the Golden Ticket printed in the daily newspaper, scan its QR code, and upload a clear photo of the Golden Ticket as proof. Every **one point equals one contest entry**.

7. What time does the daily QR code expire?

The QR code and submission link are valid for 24 hours only, expiring at 23:59:59 GMT (11:59 PM) on the date of publication. Please scan and submit your proof before the deadline.

8. How do contest points and weekly streak bonuses work?

- **Daily Points:** Earn 1 to 10 points daily depending on the day's published value.

- **7-Day Streak Bonus:** Submit valid entries every day from Monday to Sunday within a weekly cycle to earn an extra 10 bonus points. Missing any day breaks the streak.

9. Do my points carry forward to the next week?

Daily base points reset to zero at the end of each weekly cycle. However, any 10-point 7-Day Streak Bonus earned will carry forward as cumulative entries for the entire contest period.

10. What happens if I miss a day during my streak?

Missing any day including Monday breaks the 7-day streak for that week. You will not qualify for the weekly streak bonus for that cycle.

11. What proof of purchase do I need to keep?

You must retain the original front-page masthead and the original Golden Ticket page (completed in pen) for all winning entries. These are required for verification before any prize is handed over or dispatched.

12. How and where do I collect my prize?

- Gold Prizes: Must be collected physically at designated Organiser offices (Menara Star in PJ, Penang Office, or Perak Office) during operating hours upon successful verification.
- Petronas Card Vouchers: Will be delivered directly via post/courier to your registered mailing address within sixty (60) days from the Announcement date.

13. What prizes are available?

There are **132 prizes** in total across six weeks:

- **Grand Prize:** 2 winners per week will each win a **10g Pure Gold Bar 999**
- **Consolation Prize:** 20 winners per week will each win a **RM50 Petronas Gift Card**

14. How are winners selected?

Each week's valid entries are used to shortlist **22 participants** through a prescribed selection method. The first two shortlisted participants may win the Grand Prizes, while the remaining 20 may win Consolation Prizes, subject to verification.

15. Will I be contacted if I am shortlisted?

Yes. Shortlisted participants will receive a call at the mobile number used during registration and must answer **one simple verification question related to *The Star*** correctly and all official calls will be made from **03-7650 7200**.

16. When will winners be announced?

Winners will be announced on the contest website on a **two-week rolling schedule**. For example, Week 1 winners will be announced in Week 3. The Organiser will make up to three attempts to contact you. If contact cannot be made, you may be disqualified and the next shortlisted participant may be contacted instead.